



Foothill Transit Battery Electric Bus Evaluation: Final Report

Matthew Jeffers and Leslie Eudy

National Renewable Energy Laboratory

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National Renewable Energy Laboratory
15013 Denver West Parkway
Golden, CO 80401
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List of Acronyms

AITC	Azusa Intermodal Transit Center
ATA	American Trucking Associations
BEB	battery electric bus
BTM	battery thermal management
CARB	California Air Resources Board
CNG	compressed natural gas
dge	diesel gallon equivalent
DOE	U.S. Department of Energy
ESS	energy storage system
EVSE	electric vehicle supply equipment
FCEB	fuel cell electric bus
gge	gasoline gallon equivalent
GVWR	gross vehicle weight rating
hp	horsepower
HVAC	heating, ventilation, and air conditioning
KMBRC	kilometers between roadcalls
MBRC	miles between roadcalls
mpdge	miles per diesel gallon equivalent
mpgge	miles per gasoline gallon equivalent
mph	miles per hour
NABI	North American Bus Industries (now part of New Flyer)
NREL	National Renewable Energy Laboratory
OEM	original equipment manufacturer
O&M	operations and maintenance
PMI	preventive maintenance inspection
psi	pounds per square inch
PTC	Pomona Transit Center
rpm	revolutions per minute
SCE	Southern California Edison
scf	standard cubic feet
SI	International System of Units
SOC	state of charge
TOU	time of use
VMRS	Vehicle Maintenance Reporting Standards
ZEB	zero-emission bus

Executive Summary

This report summarizes results of a battery electric bus (BEB) evaluation at Foothill Transit, located in Southern California. Foothill Transit began a demonstration of three Proterra BEBs in October 2010 to evaluate the battery technology and determine if the BEBs could meet Foothill Transit's service requirements. Since that pilot project, the agency has added 31 BEBs to its fleet. Foothill Transit is collaborating with the California Air Resources Board (CARB) and the U.S. Department of Energy's (DOE's) National Renewable Energy Laboratory (NREL) to evaluate the buses in revenue service. The focus of the evaluation is to compare performance and cost of the BEBs to that of conventional technology in similar service and track progress over time.

Each NREL evaluation tracks data and performance results for a specific transit agency operating a specific manufacturer's technology design. Results from different manufacturer designs will vary and are not necessarily representative of a specific technology. Results will also vary from agency to agency and even between operating facilities within the same agency.

Foothill Transit operates BEBs at both its operation and maintenance facilities: Pomona and Arcadia. The BEBs in service at both locations are composite-body buses built by Proterra. The BEBs at the Pomona facility are fast-charge buses that use a high-powered overhead charger located at a transit center along the scheduled BEB route. NREL's evaluation covers a fleet of 12 35-ft fast-charge BEBs (identified in the report as BEB 35FC) and two 40-ft fast-charge BEBs (BEB 40FC). NREL collects data on a fleet of eight 40-ft North American Bus Industries (NABI) compressed natural gas (CNG) buses at Pomona for a baseline comparison. The BEBs operating out of the Arcadia facility are 40-ft extended-range buses (BEB 40E2) primarily charged by plugging in at the depot, but are also capable of fast charging using the overhead charger like the Pomona BEBs. The baseline CNG fleet for Arcadia includes 14 40-ft New Flyer buses. This report summarizes the results of the BEB and baseline fleets through December 2020.

The COVID-19 pandemic resulted in the need to reduce service during shutdowns. In March 2020, Foothill Transit reduced service to about 70% of normal operation. The agency increased service up to 95% in late June. During this period, the BEB 35FC and BEB 40FC fleets at Pomona were used sparingly and did not accumulate mileage at the same rate as before. Issues with the buses and downtime for the fast-charge station further reduced use of these buses through the end of 2020. This resulted in significantly lower mileage accumulation for the BEBs, which has a noticeable effect on analyses that use mileage for calculations. The level of service in 2020 is not representative of normal fleet operations.

Pomona Results Summary

NREL began collecting data on the BEB 35FC fleet in April 2014 and on the BEB 40FC fleet in January 2017. The data collection on the CNG buses began in October 2014. Table ES-1 provides a summary of results for several categories of data presented in this report from the start date of each fleet through December 2020. Since being placed into service, the BEB 35FC fleet has traveled more than 1.7 million miles, and the BEB 40FC fleet has traveled more than 153,000 miles. Overall, the average monthly mileage per bus during the evaluation period was

the CNG buses. The propulsion-related maintenance costs for the BEB 40E2 fleet was 16% lower than that of the CNG buses.

Summary of Experience

Foothill Transit was an early adopter of BEB technology, deploying one of the first fleets of BEBs in larger numbers than previous demonstrations. This early demonstration was valuable to help the original equipment manufacturer (OEM) identify issues, develop solutions, and make design improvements for the next-generation buses. However, early adopter agencies take on added risk and cost during these demonstrations.

Advanced technology demonstrations typically experience new and sometimes unique challenges that need to be resolved to continue advancing the state of the technology. This section summarizes the primary challenges experienced by Foothill Transit during the evaluation.

BEB range—Foothill Transit reports that it still has range limitations because the current extended-range BEB technology cannot meet all its service blocks. Some planned blocks include interlines between multiple routes, which are too long for the BEBs. The agency is exploring options for meeting these more demanding routes with zero-emission buses (ZEBs) in the future.

On-route chargers—Deploying on-route chargers can be complicated and expensive. An agency needs to find the optimal site for charger installation and may need more than one site to cover multiple routes.

On-route charger availability—For on-route charged buses, availability of the charger is paramount for operating BEBs. Foothill Transit installed two chargers at its Pomona Transit Center to help avoid schedule delays and downtime of the fast-charge BEBs. In May 2020, one of the chargers experienced a thermal event in which electrical arcing at the charging interface ignited a fire during a charging event, damaging the charger and taking it out of service. When a similar event in October 2020 damaged the remaining charger, the agency was forced to park the fast-charge BEB fleet and service the route with CNG buses until the chargers could be repaired. The extensive downtime for the chargers highlights the critical role of charger availability in successfully operating BEBs.

Coordination with charger installation and bus delivery—One of the biggest challenges Foothill Transit experienced with deploying its BEB 40E2 fleet was planning and installation of the charging infrastructure at the Arcadia facility. Delays in planning and construction resulted in the buses being delivered before Foothill Transit had the means to consistently charge the entire BEB fleet. Although bus delivery began in 2017, the agency was not able to put the buses in full service until early 2020, after the charging infrastructure had been completed and commissioned.

Foothill Transit has gained valuable experience in deploying BEBs. The agency highlights the following key recommendations for other agencies when considering deployment of BEBs:

- Conduct a full analysis of your routes to identify the energy requirements to meet service. Use the data collected to model the number of BEBs that would be required. Some routes will be well suited for the current capabilities of electric buses and others might require

midday charging or more buses. Understand that heating, ventilation, and air-conditioning (HVAC) use lowers the effective range in warmer and cooler months and take this into account when planning service. Also consider battery degradation over time to determine if a particular BEB can meet service as it ages.

- Design and develop the infrastructure based on the route analysis to ensure you can charge the buses effectively.
- Work with the local utility to install charging infrastructure and address potential costs for demand and time-of-use charges. Start discussions with the utility early in the planning process.
- Consider redundant chargers for on-route charged buses to avoid downtime.
- Plan for cost and operational impacts when adding new technology buses. Agencies need to train staff, including operators, maintenance technicians, and dispatchers. Develop procedures to ensure BEBs are fully charged in time for service.
- Develop a plan for how to handle meeting service with BEBs during an emergency. Traffic backups can result in depletion of charge before the buses complete routes. Consider how to charge buses during major power outages.
- Monitor BEB performance to help identify potential issues prior to failure and understand how the buses are operating in your service. There are different options to collect and analyze bus performance data. Many OEMs provide solutions for tracking performance. Another option is outfitting buses with data loggers from third-party companies that can collect data on any bus OEM.

With the arrival of 2 Alexander Dennis double deck electric buses in January 2021, Foothill Transit's fleet of BEBs has grown to 34 buses. The agency continues to work to fully transition its fleet to zero-emission buses and meet state regulations. The agency is exploring options for ZEB technologies to meet the requirements for some of its longer routes which surpass 150-miles. Evaluations of fuel cell electric buses (FCEBs) have shown range and operational characteristics similar to CNG buses. Foothill Transit is moving forward with an order of 20 FCEBs and a hydrogen station slated for completion in the third quarter of 2022. Results from these deployments will allow a comparison between the two ZEB technologies and provide data the agency will use in future purchase decisions.

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Figure 6. Foothill Transit Protterra Catalyst E2 electric bus (BEB 35E2 fleet)

Photo courtesy of Foothill Transit



Figure 7. Foothill Transit New Flyer Xcelsior CNG bus

Photo courtesy of Foothill Transit



Figure 11. BEB charging station at AITC

Photo courtesy of Foothill Transit

BEB is typically charged every time it stops at the PTC, although it is possible for the BEBs to complete more than one lap of the route before needing to recharge. This charging strategy results in up to 20 charges per day for BEBs traveling up to 150 miles per day. Charging duration is typically between 5 and 10 minutes, as indicated by the distribution in Figure 22. The inset plot in the figure shows the state of charge (SOC, %) of the battery pack at the start of numerous fast-charging events—the SOC is typically around 60% or 80%, depending on the number of route laps completed since last charge. The plot also shows the SOC at the end of the charging events, indicating the battery is usually above 80% SOC and very often near a full charge (100% SOC).

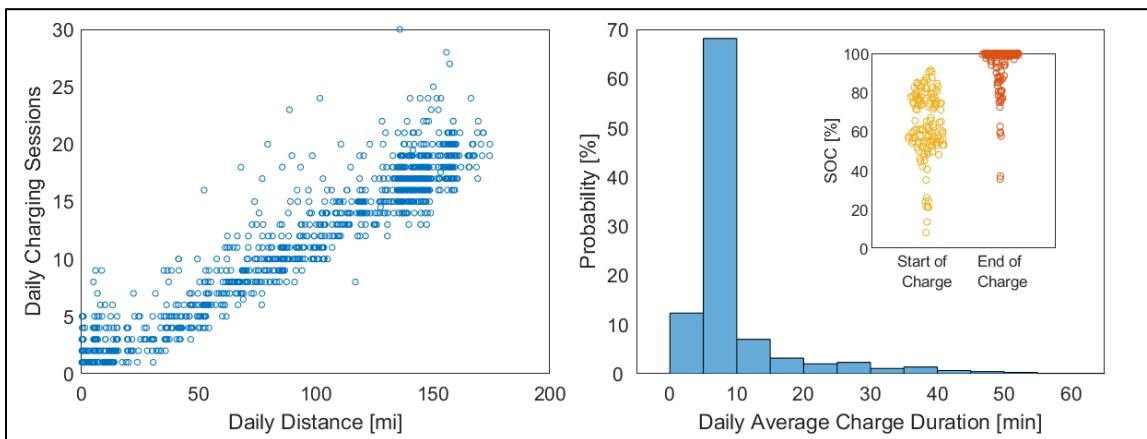


Figure 22. Number of daily charges and average charge duration for the Pomona BEBs

Because the Pomona BEBs operate continuously throughout the day and only one BEB can charge at each of the two fast chargers at a time, the overall electrical load is spread out throughout the day. Figure 23 shows the daily charging profile of the BEB fleet as measured by the electrical meter at the PTC charging station. The charging power for each day, reported in 15-minute increments, is displayed by overlapping translucent columns, which stack up to reveal the typical daily charging profile for the BEB operation overall. The figure also displays trend lines for median charging power for weekday and weekend operations, which have different route service levels. This BEB fleet draws electricity during all time-of-use (TOU) periods defined by the utility rate structure, which can affect electricity costs significantly.

technology parts are lower in cost. For example, the cost for a DC-DC converter in the Catalyst model is about three times less.

5 BEB Evaluation Results: Arcadia

The results presented in this section present data on the Arcadia buses from January 2020 through December 2020. The buses evaluated include the 14 BEB 40E2 and 14 New Flyer 40-ft CNG buses as a baseline. Although Foothill Transit’s 35-ft E2 buses (BEB 35E2) are not a focus of this report, NREL collects mileage and energy from these buses. This is necessary to calculate cost per mile for Arcadia because all 17 BEBs are charged at the facility. The utility data are not separated by bus, so the data from all buses are required for the calculation. Appendix E provides a detailed summary of the Arcadia bus operation and costs. Appendix F provides a summary of results in metric units.

5.1 Route Assignments

Foothill Transit uses the BEB 40E2 buses primarily on Line 280 (Figure 43), which cycles through the Azusa Intermodal Transit Center, allowing for supplemental charging at the fast-charge station to increase range. The BEB 40E2 fleet operating on Line 280 has an average overall speed of 21.0 mph. The CNG buses are randomly dispatched on all routes out of the Arcadia facility, including commuter routes. Average speed for all Arcadia operations is approximately 17 mph. Foothill Transit operates the BEB 35E2 fleet on a circulator route for the City of Duarte. This route (Line 860 and Line 861) runs through the city and residential areas with narrow streets and parked cars, which requires shorter buses. Figure 44 displays the route maps for Line 860 and 861, which are similar but follow different paths depending on the direction of travel. The BEB 35E2 fleet on Line 860/861 averages 17.9 mph overall.

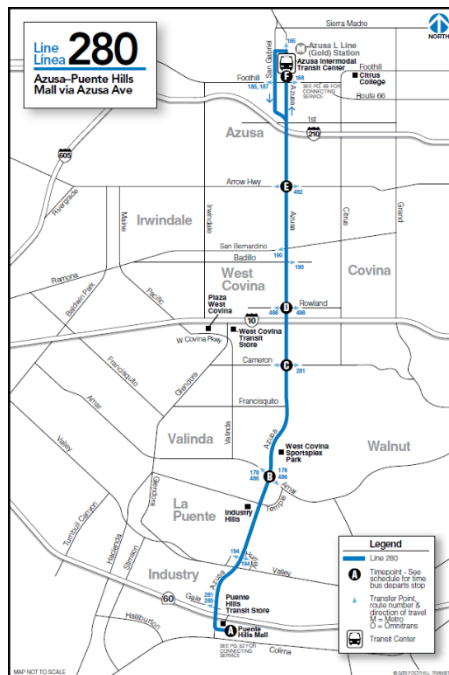


Figure 43. Route map for Line 280

Image courtesy of Foothill Transit

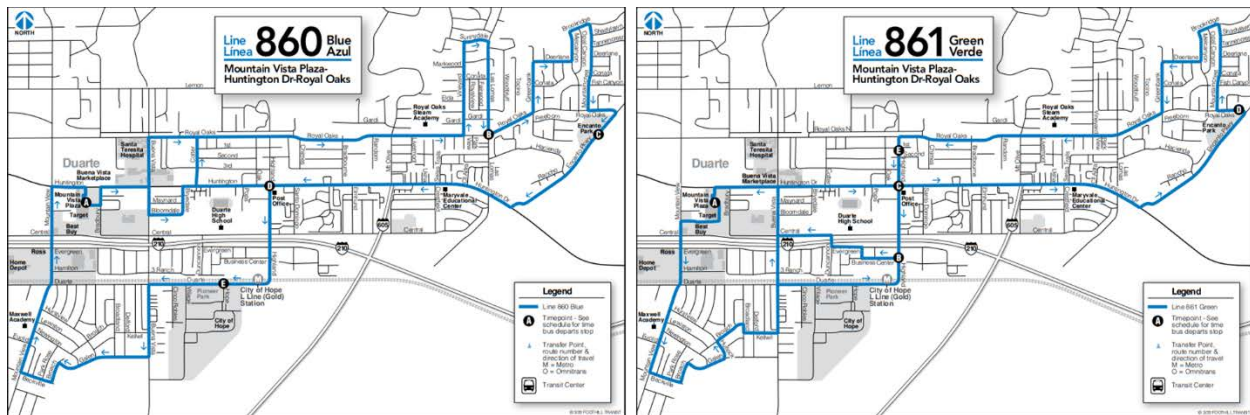


Figure 44. Route maps for Line 860 and Line 861

Images courtesy of Foothill Transit

5.2 Bus Availability

This section summarizes bus availability for the BEBs and CNG baseline buses at Arcadia. The Arcadia fleets are scheduled to operate every day, including weekends. As with the Pomona facility, the availability analysis for Arcadia was derived from garage activity sheets that list all buses that are not available for service at morning pull-out each day. The garage activity sheets were not available for every day; during the data period, 68% of the activity sheets were available for NREL’s analysis.

Table 16 summarizes the availability for the BEB 40E2 fleet during the 1-year evaluation period. The per-bus availability ranges from a high of 95.2% to a low of 43.3%. The overall average for the fleet is 81.9%. The per-bus CNG availability in Table 17 ranges from a high of 98.0% to a low of 88.4%, with an overall fleet average of 93.5%. Figure 45 and Figure 46 show the monthly availability trends for the BEB 40E2 fleet and CNG fleet, respectively, including stacked columns that indicate the number of unavailable days for each category of downtime. Table 18 and Figure 47 provide a summary of the overall availability and reasons for unavailability for the Arcadia fleets.

Most of the downtime for the BEBs was related to general bus maintenance issues. The BEB fleet also experienced downtime due to transmission issues and a few problems with electric drive systems in the second half of the evaluation period. The CNG fleet had higher availability overall, which is expected for an incumbent technology that maintenance staff are familiar with troubleshooting and repairing. The primary reasons for CNG fleet downtime were divided between general bus-related maintenance and engine issues. Preventive maintenance inspections accounted for 1.0% or less of the downtime for both bus fleets.

charged) for both charging methods. Depot charging typically charges the BEBs up to full SOC, regardless of the starting SOC, whereas the SOC charged (and therefore, the energy delivered) for on-route charges is dictated by the charging time available.

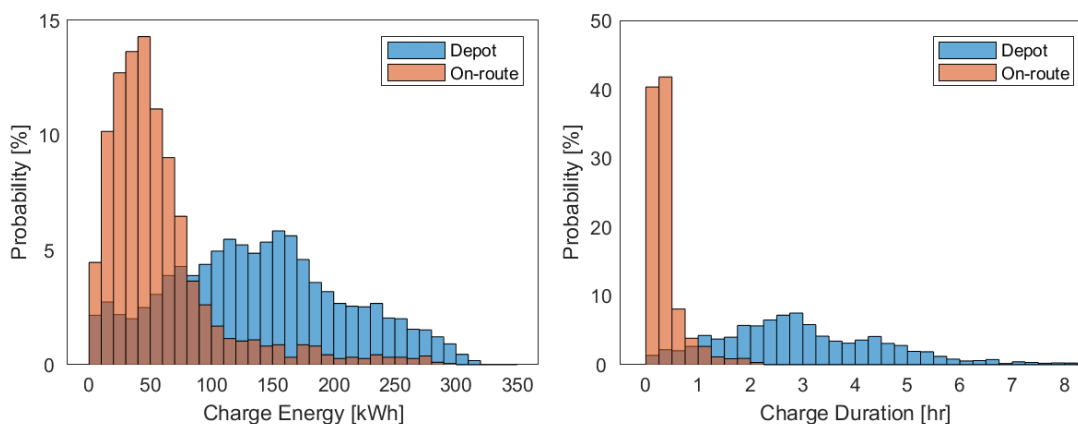


Figure 52. Charge energy and charge duration for the BEBs at Arcadia

The supplemental on-route charging received by the BEB 40E2 fleet allows the BEBs to extend their daily operating range. The daily distance distributions in Figure 53 show a peak near 150 miles per day for BEBs operating on the depot charge only, and a peak near 200 miles per day for BEBs that receive supplemental on-route charging in addition to overnight depot charging.

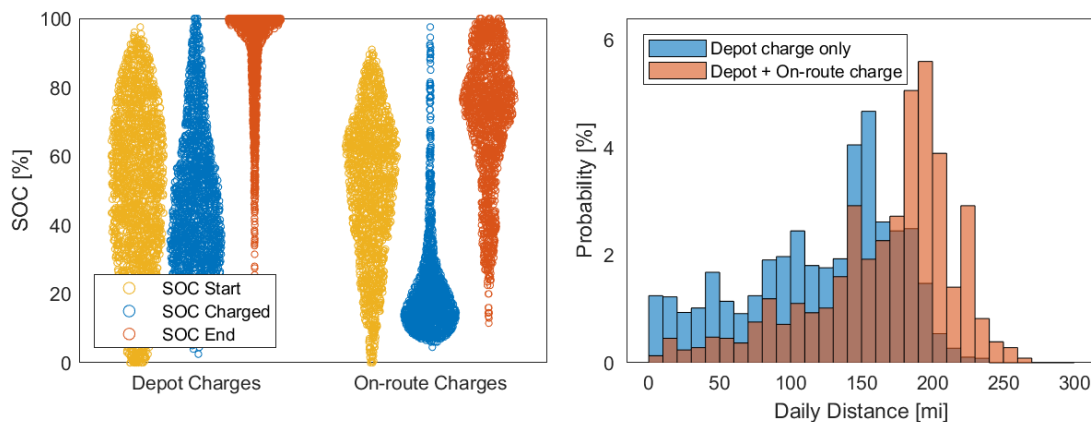


Figure 53. ESS SOC by charging method and BEB daily distance for the BEBs at Arcadia

As with the PTC fast chargers, the charging station at Arcadia depot has a dedicated utility meter to measure energy used to charge the BEB fleet. Detailed meter data and utility bills were provided to NREL for BEB charging and costs analysis. The charging station is currently billed under SCE's commercial electric vehicle rate structure TOU-EV-9, which includes TOU charges but no demand charges at this time.

The extended-range BEBs at Arcadia depot use overnight charging, which means many of the BEBs are charging at the same time, leading to a large electrical load at the charging station. Figure 54 shows the daily charging profile for the Arcadia BEB fleet, as measured by the utility meter. The time of day is shifted to show continuous overnight charging periods, and the weekday and weekend median trend lines are indicated by black and blue lines, respectively.

Charging typically begins between 6 p.m. and 7 p.m. as BEBs begin returning to the depot after completing scheduled daily service. Foothill Transit staff try to minimize charging during on-/mid-peak TOU periods (4–9 p.m.), delaying some charging until after 9 p.m. when the TOU period changes to off-peak electricity rates. However, the 14 chargers are shared amongst 17 BEBs, which necessitates charging a few BEBs as soon as possible to ensure all BEBs have sufficient time to fully charge prior to service the next day.

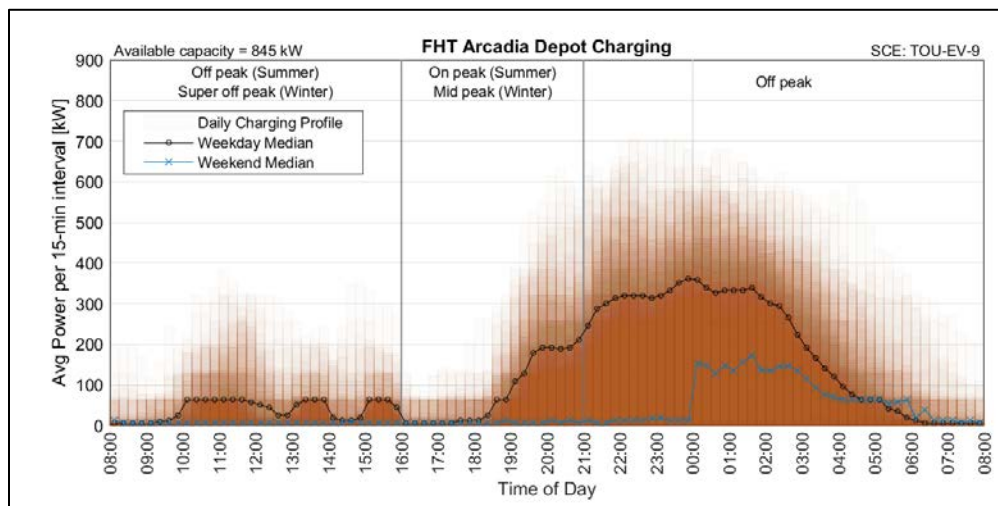


Figure 54. Daily total charging profile for BEB fleet at Arcadia depot

The heatmap in Figure 55 displays the same charging data for Arcadia, reformatted by time of day vs. day of the year. The colored regions correspond to the TOU categories shown in Figure 56—On Peak (red), Mid Peak (yellow), Off Peak (blue), and Super Off Peak (green). The heatmap view of the data also shows weekday charging typically beginning around 6–7 p.m. and ending in the early morning hours the following day, as well as limited midday charging. This view illustrates that a consistent charging strategy can lead to different energy costs throughout the year because the TOU categories change seasonally. The average energy consumption rates (in $\$/kWh$) shown in Figure 56 indicate that each TOU category costs approximately twice as much as the category just below it. At 9 p.m. during winter months, when the TOU category changes from Mid Peak to Off Peak, the energy consumption rate decreases from $\$0.26$ per kWh to $\$0.11$ per kWh. During summer months, the TOU category changes at 9 p.m. from On Peak to Off Peak, which drops the energy rate from $\$0.46$ per kWh to $\$0.11$ per kWh. This substantial difference in the energy consumption rate charged by the utility highlights how the charging strategy and schedule for a BEB fleet can have a significant impact on the cost to operate the fleet. Charge management software that controls the timing and power levels for BEB charging can help transit agencies and other fleet operators manage electricity costs when TOU charges and demand charges are involved.

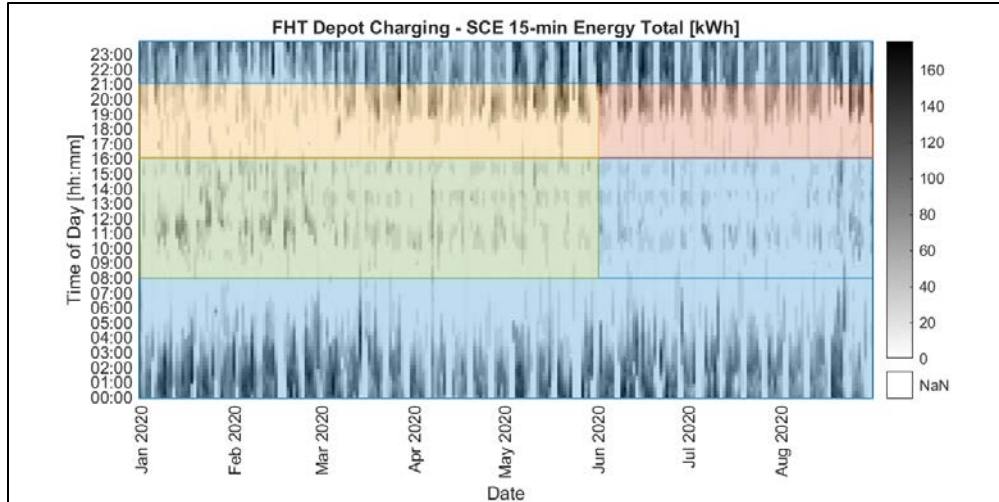


Figure 55. Heatmap of energy consumption by TOU category for Arcadia depot charging

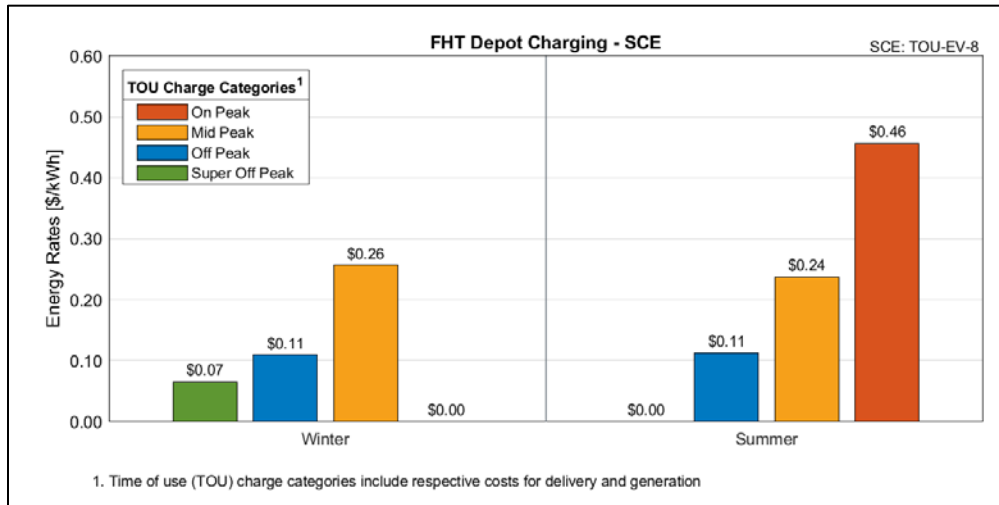


Figure 56. Average TOU electricity consumption rates for Arcadia depot charging

The monthly average unit cost of electricity (\$/kWh) for the Arcadia charging station is shown in Figure 57, separated by cost category. Most depot charging occurs during Off-Peak (overnight) time periods, yet the limited On-Peak charging during summer months accounts for a significant portion of the utility bills for those months. Figure 58 shows a similar chart for the electricity costs at the AITC charging station. This station is governed by Azusa Light & Water, and the rate schedule applied by the utility uses TOU charges and demand charges. The TOU cost categories for Azusa Light & Water are not the same as those prescribed by SCE, but they function similarly. Demand charges are a significant factor in the electricity costs for the supplemental on-route charging provided by the AITC charging station.

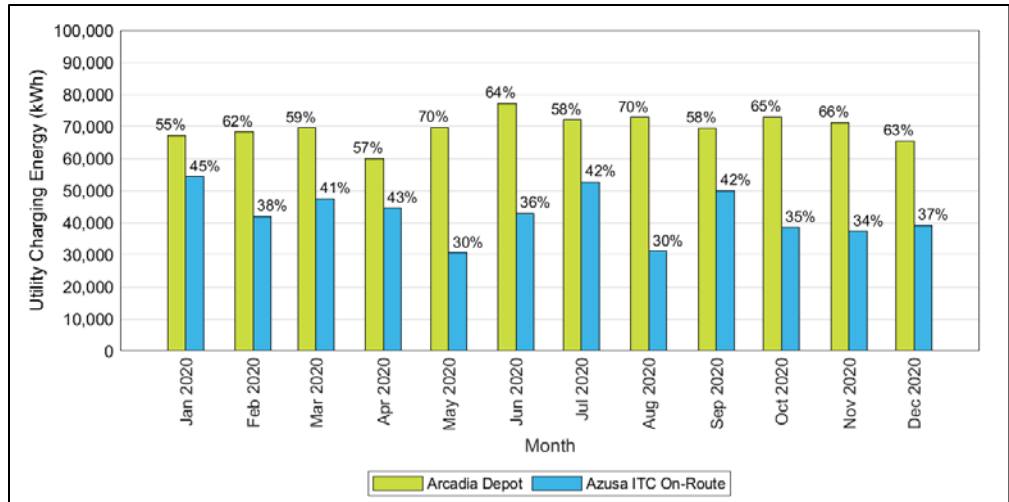


Figure 59. Monthly electricity consumption for Arcadia depot and AITC charging

Table 23 shows the average electricity price for each charging station as well as combined seasonal averages. For Arcadia, the 2020 average was \$0.17 per kWh and for AITC, the average was \$0.22 per kWh. Coincidentally, the winter and summer averages are \$0.17 per kWh and \$0.22 per kWh, respectively. Overall, the average electricity price for the BEB fleets at Arcadia was \$0.19 per kWh, which corresponds to a diesel-equivalent fuel price of \$7.07 per dge.

Table 23. Average Electricity Price for the Arcadia BEB Fleets

Average Electricity Price	Arcadia Depot Charging	AITC On-Route Charging	Overall Average	Summer Average (June–Sept.)	Winter Average (Oct.–May)
\$/kWh	0.17	0.22	0.19	0.22	0.17
\$/dge	6.29	8.37	7.07	7.90	6.08

Foothill Transit’s CNG buses at Arcadia are also fueled once each day. NREL analyzed fueling records for the CNG buses to calculate the average monthly fuel price, which includes the CNG commodity cost and O&M costs (Figure 60). The average fuel price during 2020 was \$1.46 per dge, less than 25% of the average electricity price (\$7.07 per dge). In addition, the CNG price is more consistent throughout the year. Figure 61 compares the monthly average price of electricity and CNG fuel on an energy-equivalent basis.

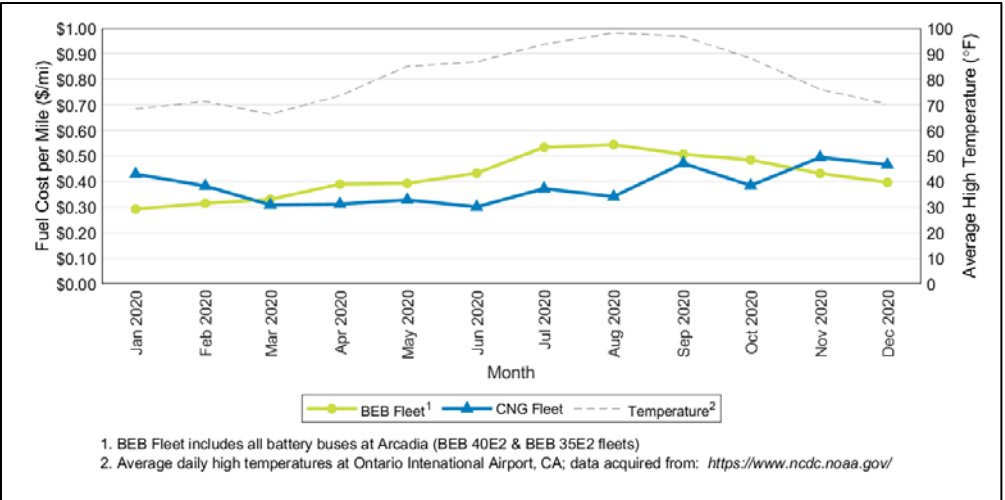


Figure 62. Monthly average fuel cost per mile for the BEB and CNG fleets

5.5 Roadcall Analysis

Table 11 provides the MBRC for the BEBs and CNG buses categorized by general bus roadcalls, propulsion-related roadcalls, and ESS-related roadcalls. To date, the BEB 40E2 fleet has not had an ESS-related roadcall. This roadcall analysis includes data accumulated since the clean point of January 2020. Since the beginning of the data period, the BEB 40E2 fleet has total bus MBRC and propulsion-related MBRC similar to that of the CNG fleet.

Table 24. Roadcalls and MBRC

	BEB 40E2	CNG
Dates	1/2020–12/2020	1/2020–12/2020
Total miles accumulated	507,619	787,353
Average miles accumulated per bus	36,258	56,240
Bus roadcalls	22	32
Bus MBRC	23,074	24,605
Propulsion-related roadcalls	15	25
Propulsion-related MBRC	33,841	31,494
ESS-related roadcalls	0	—
ESS-related MBRC	—	—

Figure 63 presents the cumulative MBRC by category for the BEB 40E2 and CNG fleets. The ultimate target for bus MBRC (4,000) is included in the upper plot of Figure 63 as a red dashed line.

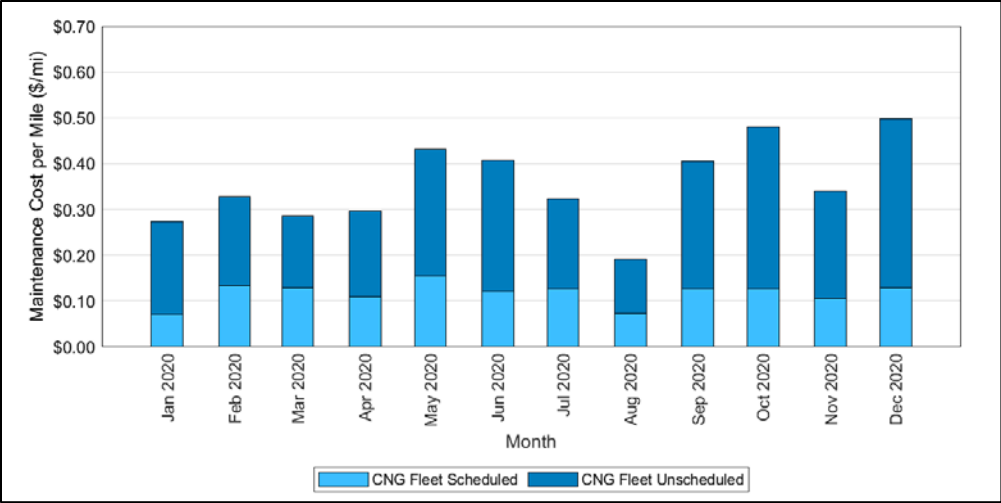


Figure 66. Monthly scheduled and unscheduled maintenance costs per mile, CNG fleet

Figure 67 and Figure 68 present the same data for the two fleets separated by parts and labor cost per mile. For the BEB 40E2 fleet, labor costs make up 67% of the total costs. While most of the major repairs for the BEB 40E2 fleet are being handled by the OEM under warranty, transit staff sometimes spend time troubleshooting an issue prior to that time. As transit staff become more familiar with the BEBs and systems, labor hours are expected to decrease. For the CNG fleet, labor costs are 57% of total costs.

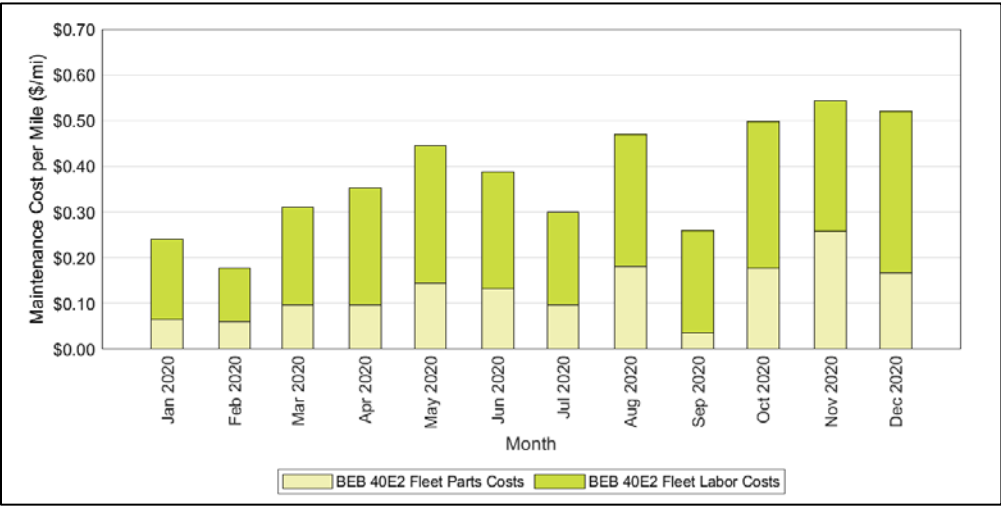


Figure 67. Monthly parts and labor maintenance costs per mile, BEB 40E2 fleet

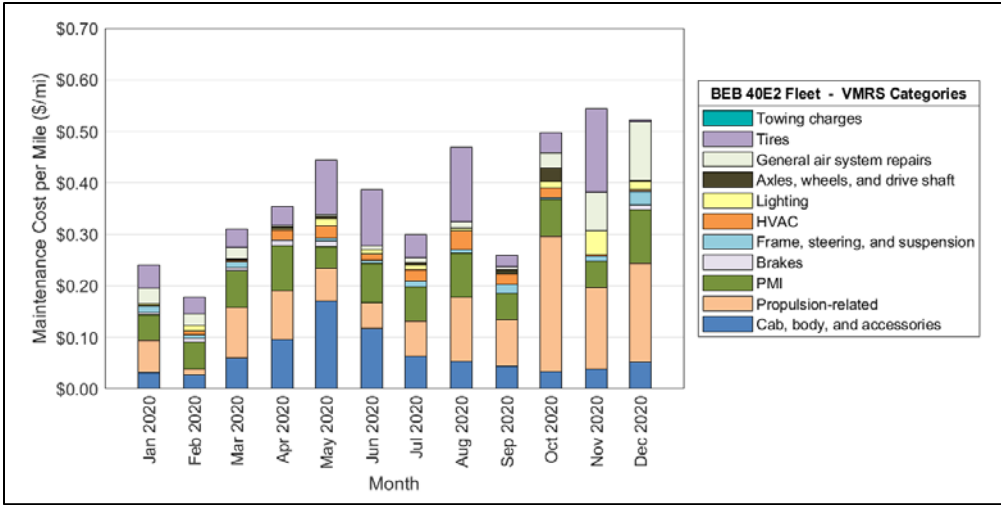


Figure 69. Monthly maintenance cost per mile by vehicle system, BEB 40E2 fleet

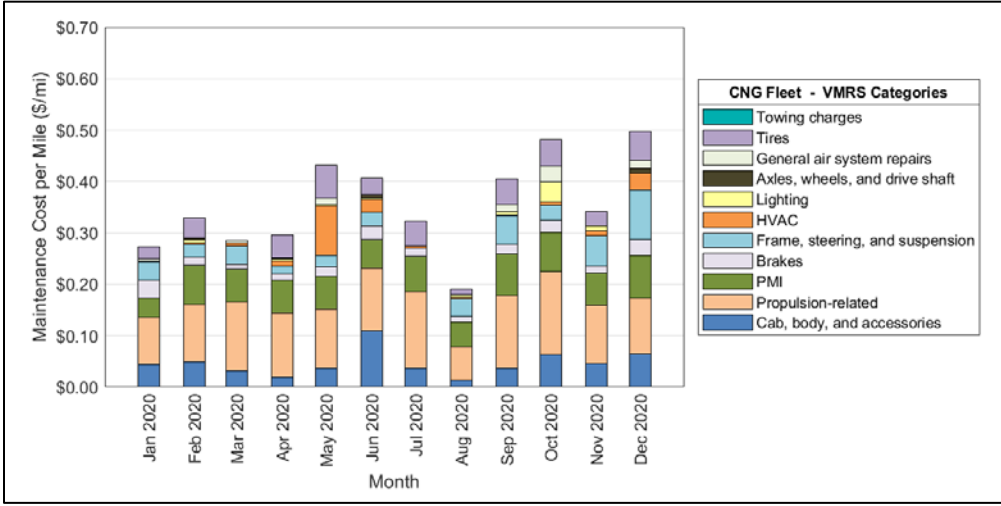


Figure 70. Monthly maintenance cost per mile by vehicle system, CNG fleet

5.6.4 Propulsion-Related Work Order Maintenance Costs

Table 28 shows the propulsion-related system maintenance by category. During the data period, the propulsion-related maintenance costs for the BEB 40E2 fleet were 16% lower than that of the CNG buses. Items contributing to costs for the BEB 40E2 fleet were low-voltage batteries (cranking/charging category) and labor hours for troubleshooting systems such as cooling and high-voltage wiring. Parts costs for the CNG buses were the primary contributor to propulsion subsystem costs. High-cost CNG parts included an electronic control module, an exhaust gas recirculation cooler, low-voltage batteries, spark plugs, water pumps, high-pressure regulators, and air valves.

Table 28. Propulsion-Related Maintenance Costs by Subsystem (\$/mi)

Propulsion System Maintenance Costs	BEB 40E2	CNG
Exhaust system	0.000	0.007
Fuel system	0.000	0.019
Power plant system (battery system or CNG engine)	0.008	0.032
Electric drive and motor	0.019	0.000
Non-lighting electrical system (general electrical, charging, cranking, ignition)	0.037	0.035
Air intake system	0.000	0.004
Cooling system	0.026	0.020
Transmission system	0.010	0.004
Hydraulic system	0.000	0.000
Total propulsion-related system maintenance	0.101	0.120

Figure 71 and Figure 72 show the monthly propulsion-related cost by subsystem for the BEB 40E2 fleet and CNG fleet, respectively. The cranking/charging category includes costs for replacing low-voltage batteries. Both fleets had these batteries replaced during the evaluation period. The cooling system costs for the BEB 40E2 fleet were primarily for labor to troubleshoot the problem with cooling pumps; the parts for the actual repair were covered under warranty.

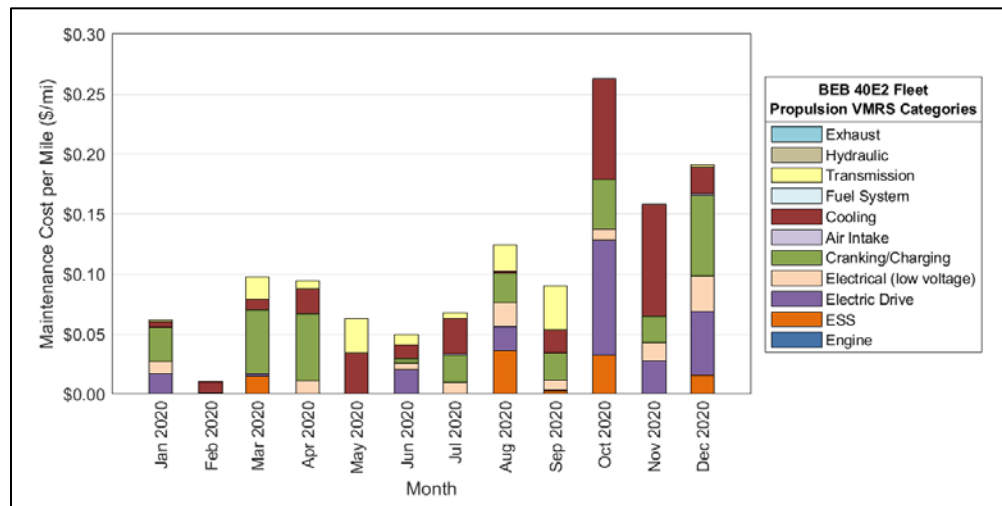


Figure 71. Monthly maintenance cost per mile by propulsion subsystem, BEB 40E2 fleet

6 Summary of Achievements and Challenges

This section focuses on the achievements and challenges for Foothill Transit and its partners in implementing BEBs into their transit operations. As with all new technology development and deployment, lessons learned during this project can aid other agencies considering BEB technology. Advanced technology demonstrations typically experience new and sometimes unique challenges that need to be resolved to continue advancing the state of the technology. As the technology matures, improved costs and operational effectiveness enable more agencies to implement the technology.

Foothill Transit was an early adopter of BEB technology, deploying one of the first fleets of BEBs in larger numbers than previous demonstrations. This early demonstration was valuable to help the OEM identify issues, develop solutions, and make design improvements for the next-generation buses. However, early-adopter agencies also take on added risk and cost during these demonstrations.

Since being placed in service in April 2014, the BEB 35FC fleet has operated more than 1.77 million miles. At 6 years, the BEB 35FC fleet has now reached the middle of expected life and is showing signs of age. Foothill Transit reports that the fleet has experienced problems with bus bodies and other bus components. This section summarizes the primary challenges experienced by Foothill Transit during the evaluation.

BEB range—Foothill Transit reports that, despite implementing new extended-range BEBs, it still has range limitations because the current BEB technology cannot meet all its service blocks. Some planned blocks include interlines between multiple routes, which are too long for the BEBs. This creates a challenge for Foothill Transit to expand the size of its BEB fleet and limits the flexibility of operating the current BEBs. The agency is exploring options for meeting these more demanding routes with ZEBs in the future.

On-route chargers—Deploying on-route chargers can be complicated and expensive. An agency needs to find the optimal site for charger installation and may need more than one site to cover multiple routes. A site needs to be off the street to allow time for a bus to fully charge without blocking traffic. The site also needs to have space for charging equipment and access to enough power from the electric grid. Transit centers can be convenient sites, especially if the land is owned by the agency. If not, an agreement with the property owner is required. Installation requires the agency to work with multiple partners including local code officials. An agency also needs to consider how to service and maintain these chargers that are not co-located with existing facilities.

On-route charger availability—For on-route charged buses, availability of the charger is paramount for operating BEBs. Foothill Transit installed two chargers at its Pomona Transit Center to help avoid schedule delays and downtime of the fast-charge BEB fleet. In May 2020, one of the chargers experienced a thermal event that damaged the charger and made it unavailable for use—misalignment of the rooftop charging system and physical damage to electrical contactors caused an arc and ignited a fire during a charging event, taking the charger out of service. Foothill Transit was still able to operate BEBs on the route, using the second charger only. In October 2020, the second charger experienced a similar event, taking the second

charger out of service. At that time, the agency was forced to park the fast-charge BEB fleet and service the route with CNG buses until the chargers were repaired and returned to service in late January 2021. These incidents highlight the critical role of charger availability in successfully operating BEBs.

Coordination with charger installation and bus delivery—One of the biggest challenges Foothill Transit experienced with deploying its BEB 40E2 fleet was planning and installation of the charging infrastructure at the Arcadia facility. Delays in planning and construction resulted in the buses being delivered before the charging infrastructure was completed. The agency could not reliably charge the full fleet of BEBs after they were received, and therefore could not deploy the BEBs in service. Although delivery of the buses began in 2017, the agency was not able to put the entire fleet in full service until the beginning of 2020, after the chargers were fully commissioned. Prior to that time, some of the buses were used for training and limited service and were charged using other available chargers at the facility.

6.1 Recommendations for Agencies Considering BEBs

Foothill Transit has gained valuable experience in deploying BEBs. The agency highlights the following key recommendations for other agencies when considering deployment of BEBs:

- Conduct a full analysis of routes to identify the energy requirements to meet service. Use the data collected to model the number of BEBs that would be required. Some routes will be well suited for the current capabilities of electric buses and others might require midday charging or more buses. Understand that HVAC use lowers the effective range in warmer and cooler months and take this into account when planning service. Also consider battery degradation over time to determine if a particular BEB can meet service as it ages.
- Design and develop the infrastructure based on the route analysis to ensure you can charge the buses effectively.
- Work with the local utility to install charging infrastructure and address potential costs for demand and time-of-use charges. Start discussions with the utility early in the planning process.
- Consider redundant chargers for on-route charged buses to avoid downtime.
- Plan for cost and operational impacts when adding new technology buses. Agencies need to train staff, including operators, maintenance technicians, and dispatchers. Develop procedures to ensure BEBs are fully charged in time for service.
- Develop a plan for how to handle meeting service with BEBs during an emergency. Traffic backups can result in depletion of charge before the buses complete routes. Consider how to charge buses during major power outages.
- Monitor BEB performance to help identify potential issues prior to failure and understand how the buses are operating in your service. There are different options to collect and analyze bus performance data. Many OEMs provide solutions for tracking performance. Another option is outfitting buses with data loggers from third-party companies that can collect data on any bus OEM.

With the arrival of 2 Alexander Dennis double deck electric buses in January 2021, Foothill Transit's fleet of BEBs has grown to 34 buses. The agency continues to work to fully transition its fleet to zero-emission buses and meet state regulations. The agency is exploring options for ZEB technologies to meet the requirements for some of its longer routes which surpass 150-miles. Evaluations of fuel cell electric buses (FCEBs) have shown range and operational characteristics similar to CNG buses. Foothill Transit is moving forward with an order of 20 FCEBs and a hydrogen station slated for completion in the third quarter of 2022. Results from these deployments will allow a comparison between the two ZEB technologies and provide data the agency will use in future purchase decisions.

Glossary

Term	Definition
Availability	The number of days the buses are available for service compared to the days that the buses are planned for operation, expressed as a percent.
Average driving speed	The average speed of the buses while driving, not including stops and idle time. These data are collected using data loggers.
Clean point	For each evaluation, NREL works with the project partners to determine a starting point—or clean point—for the data analysis period. The clean point is chosen to avoid some of the early and expected operations problems with a new vehicle going into service, such as early maintenance campaigns. In some cases, reaching the clean point may require 3 to 6 months of operation before the evaluation can start.
Deadhead	The miles and hours a vehicle travels when out of revenue service, with no expectation of carrying revenue passengers. Deadhead includes leaving or returning to the garage or yard facility and changing routes.
Miles between roadcalls (MBRC)	<p>A measure of reliability calculated by dividing the number of miles traveled by the number of roadcalls. (Also known as mean distance between failures.) MBRC results presented are categorized as follows:</p> <p><i>Bus MBRC</i>—Includes all chargeable roadcalls. Includes propulsion-related issues as well as problems with bus-related systems such as brakes, suspension, steering, windows, doors, and tires.</p> <p><i>Propulsion-related MBRC</i>—Includes roadcalls attributed to the propulsion system. Propulsion-related roadcalls can be caused by issues with the transmission, batteries, and electric drive.</p> <p><i>ESS-related MBRC</i>—Includes roadcalls attributed to the energy storage system (ESS) only.</p>
Revenue service	The time when a vehicle is available to the public with an expectation of carrying fare-paying passengers. Vehicles operated in a fare-free service are also considered revenue service.
Roadcall	A failure of an in-service bus that causes the bus to be replaced on route or causes a significant delay in schedule. The analysis includes chargeable roadcalls that affect the operation of the bus or may cause a safety hazard. Non-chargeable roadcalls can be passenger incidents that require the bus to be cleaned before going back into service, or problems with an accessory such as a farebox or radio.

Contact Information

California Air Resources Board

1001 I Street
P.O. Box 2815
Sacramento, CA 95812

Yachun Chow, Manager, Zero Emission Truck and Bus Section
Phone: 279-203-7449
Email: Yachun.Chow@arb.ca.gov

NREL

15013 Denver West Parkway
Golden, CO 80401

Matthew Jeffers, Research Engineer, Commercial Vehicle Technologies
Phone: 303-275-3778
Email: matthew.jeffers@nrel.gov

Leslie Eudy, Senior Project Leader, Commercial Vehicle Technologies
Phone: 303-275-4412
Email: leslie.eudy@nrel.gov

Foothill Transit

100 S. Vincent Ave.
Suite 200
West Covina, CA 91790

Roland Cordero, Director of Maintenance and Vehicle Technology
Phone: 626-931-7246
Email: rcordero@foothilltransit.org

Proterra

1 Whitley Court
Greenville, SC 29607

Mike Finnern, Customer Service Director
Phone: 864-214-0393
Email: MFinnern@Proterra.com

Appendix A. Related NREL Reports

All NREL zero-emission bus evaluation reports can be downloaded from the following website: <https://www.nrel.gov/hydrogen/fuel-cell-bus-evaluation.html>

Eudy, L.; Prohaska, R.; Kelley, K.; Post, M. (2016). *Foothill Transit Battery Electric Bus Demonstration Results*. NREL/TP-5400-65274. Golden, CO: National Renewable Energy Laboratory. <http://www.nrel.gov/docs/fy16osti/65274.pdf>.

Eudy, L.; Jeffers M. (2017). *Foothill Transit Battery Electric Bus Demonstration Results: Second Report*. NREL/TP-5400-67698. Golden, CO: National Renewable Energy Laboratory. <http://www.nrel.gov/docs/fy17osti/67698.pdf>.

Eudy, L.; Jeffers M. (2018). *Foothill Transit Agency Battery Electric Bus Progress Report—Data Period Focus: Jan. 2017 through Dec. 2017*. NREL/PR-5400-71292. Golden, CO: National Renewable Energy Laboratory. <http://www.nrel.gov/docs/fy18osti/71292.pdf>.

Eudy, L.; Jeffers M. (2018). *Foothill Transit Agency Battery Electric Bus Progress Report—Data Period Focus: Jan. 2018 through Jun. 2018*. NREL/PR-5400-72207. Golden, CO: National Renewable Energy Laboratory. <http://www.nrel.gov/docs/fy19osti/72207.pdf>.

Eudy, L.; Jeffers M. (2019). *Foothill Transit Agency Battery Electric Bus Progress Report—Data Period Focus: Jul. 2018 through Dec. 2018*. NREL/PR-5400-72209. Golden, CO: National Renewable Energy Laboratory. <http://www.nrel.gov/docs/fy19osti/72209.pdf>.

Eudy, L.; Jeffers M. (2019). *Foothill Transit Agency Battery Electric Bus Progress Report—Data Period Focus: Jan. 2019 through Jun. 2019*. NREL/PR-5400-73516. Golden, CO: National Renewable Energy Laboratory. <http://www.nrel.gov/docs/fy20osti/73516.pdf>.

Eudy, L.; Jeffers M. (2020). *Foothill Transit Agency Battery Electric Bus Progress Report—Data Period Focus: Jul. 2019 through Dec. 2019*. NREL/PR-5400-75581. Golden, CO: National Renewable Energy Laboratory. <https://www.nrel.gov/docs/fy20osti/75581.pdf>.

Eudy, L.; Jeffers M. (2020). *Foothill Transit Agency Battery Electric Bus Progress Report—Data Period Focus: Jan. 2020 through June 2020*. NREL/PR-5400-76259. Golden, CO: National Renewable Energy Laboratory. <http://www.nrel.gov/docs/fy21osti/76259.pdf>.

Appendix B. Analysis Notes

1. To compare the BEB electrical energy (kWh) to CNG fuel energy (reported in gasoline gallon equivalent, gge), both energy sources were converted to diesel gallon equivalent (dge) based on the energy content of each fuel.¹⁰ The energy conversion factors used in this evaluation were derived as follows:

Lower heating value (LHV) for diesel = 128,488 Btu/gal_{diesel}

Energy content of electricity = 3,414 Btu/kWh

LHV for gasoline = 112,114 Btu/gal_{gasoline}.

Conversion factor for electricity to diesel gallon equivalent (dge):

$$(128,488 \text{ Btu/gal}_{\text{diesel}}) / (3,414 \text{ Btu/kWh}) = 37.6356 \text{ kWh/gal}_{\text{diesel}}$$

Conversion factor for CNG fuel (in gge) to diesel gallon equivalent (dge):

$$(128,488 \text{ Btu/gal}_{\text{diesel}}) / (112,114 \text{ Btu/gal}_{\text{gasoline}}) = 1.1460 \text{ gal}_{\text{gasoline}}/\text{gal}_{\text{diesel}}$$

2. The propulsion-related systems were chosen to include only those systems of the vehicles that could be affected directly by the selection of a fuel or advanced technology.
3. American Trucking Associations (ATA) Vehicle Maintenance Reporting Standards (VMRS) coding is based on parts that were replaced. If there was no part replaced in a given repair, then the code was selected based on the system being worked on.
4. In general, inspections (with no part replacements) were included only in the overall totals (not by system). Category 101 was created to track labor costs for PMIs.
5. ATA VMRS 02-Cab and Sheet Metal represents seats, doors, etc.; ATA VMRS 50-Accessories represents fire extinguishers, test kits, fareboxes, etc.; ATA VMRS 71-Body represents mostly windows and windshields.
6. Average labor cost is assumed to be \$50 per hour for consistency with previous transit ZEB evaluations. This does not necessarily reflect an average labor rate for Foothill Transit.
7. Warranty costs are not included in the maintenance costs analysis.

¹⁰ Alternative Fuels Data Center, "Fuel Properties Comparison," http://www.afdc.energy.gov/fuels/fuel_properties.php

C.2 Pomona Maintenance Costs Overview

	BEB 35FC All Data	BEB 35FC 2020	BEB 40FC All Data	BEB 40FC 2020	CNG All Data	CNG 2020
Fleet mileage	1,575,505	70,088	153,005	15,801	2,763,746	392,900
Total parts cost	381,516.31	42,323.60	34,797.64	7,668.33	473,181.40	107,366.01
Total labor hours	8,127.5	1,384.3	1,029.5	256.1	8,212.1	1,801.6
Total labor cost (at \$50/hour)	406,375.50	69,213.50	51,475.50	12,804.50	410,603.00	90,077.50
Total maintenance cost	787,891.81	111,537.10	86,273.14	20,472.83	883,784.40	197,443.51
Total maintenance cost per bus	65,657.65	9,294.76	43,136.57	10,236.42	110,473.05	24,680.44
Total maintenance cost per mile	0.500	1.591	0.564	1.296	0.320	0.503

Appendix D. Fleet Summary Statistics, Pomona—SI Units

D.1 Pomona Operations and Economics

	BEB 35FC All Data	BEB 35FC 2020	BEB 40FC All Data	BEB 40FC 2020	CNG All Data	CNG 2020
Number of vehicles	12	12	2	2	8	8
Period used for fuel and energy analysis	4/2014– 12/2020	1/2020– 12/2020	1/2017– 12/2020	1/2020– 12/2020	10/2014– 2/2020	1/2020– 12/2020
Total number of months in period	82	12	48	12	75	12
Fuel and energy analysis base fleet kilometers	2,780,929	112,792	128,612	25,429	3,925,762	508,231
Period used for maintenance analysis	1/2015– 12/2020	1/2020– 12/2020	1/2017– 12/2020	1/2020– 12/2020	10/2014– 12/2020	1/2020– 12/2020
Total number of months in period	73	12	48	12	75	12
Maintenance analysis base fleet kilometers	2,535,461	112,792	246,231	25,429	4,447,696	632,294
Average monthly kilometers per vehicle	3,034	854	2,565	1,060	7,413	6,586
Availability	81	65	76	61	94	89
Fleet fuel usage in kWh/CNG liter equiv.	3,722,506	139,374	167,461	30,963	2,465,834	336,557
Roadcalls	312	17	19	2	110	19
Total KMBRC ^a	9,140	6,635	12,960	12,714	40,434	33,279
Propulsion roadcalls	132	11	9	2	73	14
Propulsion KMBRC	21,605	10,254	27,359	12,714	60,927	45,164
Rep. fleet fuel consumption (L/100 km)	13.44	12.41	13.07	12.22	56.22	59.27
Energy cost per kWh (CNG cost/liter)	0.18	0.20	0.18	0.20	0.28	0.35
Energy/fuel cost per kilometer (based on purchased energy)	0.28	0.40	0.28	0.40	0.17	0.23
Total scheduled repair cost per kilometer	0.05	0.02	0.04	0.00	0.07	0.03
Total unscheduled repair cost per kilometer	0.26	0.42	0.31	0.36	0.13	0.14
Total maintenance cost per kilometer	0.31	0.44	0.35	0.36	0.20	0.17
Total operating cost per kilometer	0.59	0.83	0.63	0.76	0.37	0.40

^a Kilometers between roadcalls

D.2 Pomona Maintenance Costs

	BEB 35FC All Data	BEB 35FC 2020	BE40FC All Data	BEB 40FC 2020	CNG All Data	CNG 2020
Fleet mileage	2,535,461	112,792	246,231	25,429	4,447,696	632,294
Total parts cost	381,516.31	42,323.60	34,797.64	7,668.33	473,181.40	107,366.01
Total labor hours	8,127.51	1,384.27	1,029.51	256.09	8,212.06	1,801.55
Average labor cost (at \$50.00 per hour)	406,375.50	69,213.50	51,475.50	12,804.50	410,603.00	90,077.50
Total maintenance cost	787,891.81	111,537.10	86,273.14	20,472.83	883,784.40	197,443.51
Total maintenance cost per bus	65,657.65	9,294.76	43,136.57	10,236.42	110,473.05	24,680.44
Total maintenance cost per kilometer	0.31	0.99	0.35	0.81	0.20	0.31

Appendix E. Fleet Summary Statistics, Arcadia

E.1 Arcadia Operations and Economics

	BEB 40E2 All Data	CNG All Data
Number of vehicles	14	14
Period used for fuel and energy analysis	1/2020–12/2020	1/2020–12/2020
Total number of months in period	12	12
Fuel and energy analysis base fleet mileage	507,619	34,389
Period used for maintenance analysis	1/2020–12/2020	1/2020–12/2020
Total number of months in period	12	12
Maintenance analysis base fleet mileage	507,619	787,353
Average monthly mileage per vehicle	3,022	4,687
Availability (%)	81.9	93.5
Fleet energy usage in kWh for BEB (gge for CNG)	966,606	10,164.47
Roadcalls	22	32
Total MBRC	23,074	24,605
Propulsion roadcalls	15	25
Propulsion MBRC	33,841	31,494
Fleet kWh/mile (BEB) or miles/gge (CNG)	1.90	3.38
Representative fleet mpg (diesel energy equiv.)	19.76	3.88
Energy cost per kWh (CNG cost per gge)	0.188	1.27
Energy/fuel cost per mile (based on purchased energy)	0.42	0.37
Total scheduled repair cost per mile	0.07	0.12
Total unscheduled repair cost per mile	0.29	0.24
Total maintenance cost per mile	0.36	0.35
Total operating cost per mile	0.78	0.72

E.2 Arcadia Maintenance Costs

	BEB 40E2 All Data	CNG All Data
Fleet mileage	507,615	787,353
Total parts cost	61,394.23	119,711.72
Total labor hours	2,466.0	3,180.1
Total labor cost (at \$50.00 per hour)	123,299.00	159,002.50
Total maintenance cost	184,693.23	278,714.22
Total maintenance cost per bus	13,192.37	19,908.16
Total maintenance cost per mile	0.364	0.354

E.3 Arcadia Breakdown of Maintenance Costs by Vehicle System

	BEB 40E2 All Data	CNG All Data
Fleet mileage	507,615	787,353
Total Engine/Fuel-Related Systems (ATA VMRS 27, 30, 31, 32, 33, 41, 42, 43, 44, 45, 46, 65)		
Parts cost	15,400.44	55,420.73
Labor hours	719.97	785.01
Total labor cost	35,998.50	39,250.50
Total cost	51,398.94	94,671.23
Total cost per bus	3,671.35	6,762.23
Total system cost per mile	0.101	0.120
Exhaust System Repairs (ATA VMRS 43)		
Parts cost	0.00	2,932.27
Labor hours	0.0	46.3
Total labor cost	0.00	2,316.50
Total cost	0.00	5,248.77
Total cost per bus	0.00	374.91
Total system cost per mile	0.000	0.007
Fuel System Repairs (ATA VMRS 44)		
Parts cost	0.00	10,402.65
Labor hours	0.0	87.3
Total labor cost	0.00	4,367.00
Total cost	0.00	14,769.65
Total cost per bus	0.00	1,054.98
Total system cost per mile	0.000	0.019
Power Plant (Engine or ESS) Repairs (ATA VMRS 45)		
Parts cost	814.00	14,750.00
Labor hours	65.5	203.9
Total labor cost	3,272.50	10,195.50
Total cost	4,086.50	24,945.50
Total cost per bus	291.89	1,781.82
Total system cost per mile	0.008	0.032
Electric Propulsion Repairs (ATA VMRS 46)		
Parts cost	719.45	0.00
Labor hours	182.3	0.0
Total labor cost	9,112.50	0.00
Total cost	9,831.95	0.00
Total cost per bus	702.28	0.00
Total system cost per mile	0.019	0.000

	BEB 40E2 All Data	CNG All Data
Electrical System Repairs (ATA VMRS 30-Electrical General, 31-Charging, 32-Cranking, 33-Ignition)		
Parts cost	10,369.51	19,809.79
Labor hours	166.9	157.1
Total labor cost	8,344.50	7,856.00
Total cost	18,714.01	27,665.79
Total cost per bus	1,336.72	1,976.13
Total system cost per mile	0.037	0.035
Air Intake System Repairs (ATA VMRS 41)		
Parts cost	115.04	2,835.40
Labor hours	0.0	7.8
Total labor cost	0.00	392.00
Total cost	115.04	3,227.40
Total cost per bus	8.22	230.53
Total system cost per mile	0.000	0.004
Cooling System Repairs (ATA VMRS 42)		
Parts cost	3,382.44	2,459.48
Labor hours	199.5	258.8
Total labor cost	9,975.00	12,941.50
Total cost	13,357.44	15,400.98
Total cost per bus	954.10	1,100.07
Total system cost per mile	0.026	0.020
Hydraulic System Repairs (ATA VMRS 65)		
Parts cost	0.00	11.19
Labor hours	0.0	0.0
Total labor cost	0.00	0.00
Total cost	0.00	11.19
Total cost per bus	0.00	0.80
Total system cost per mile	0.000	0.000
General Air System Repairs (ATA VMRS 10)		
Parts cost	6,857.01	2,873.00
Labor hours	129.2	50.6
Total labor cost	6,460.00	2,532.00
Total cost	13,317.01	5,405.00
Total cost per bus	951.22	386.07
Total system cost per mile	0.026	0.007

	BEB 40E2 All Data	CNG All Data
Brake System Repairs (ATA VMRS 13)		
Parts cost	0.00	4,731.41
Labor hours	41.6	205.9
Total labor cost	2,079.00	10,292.50
Total cost	2,079.00	15,023.91
Total cost per bus	148.50	1,073.14
Total system cost per mile	0.004	0.019
Transmission Repairs (ATA VMRS 27)		
Parts cost	0.00	2,219.95
Labor hours	105.9	23.6
Total labor cost	5,294.00	1,182.00
Total cost	5,294.00	3,401.95
Total cost per bus	378.14	243.00
Total system cost per mile	0.010	0.004
Inspections Only – No Parts Replacements (101)		
Parts cost	0.00	0.00
Labor hours	678.2	1027.7
Total labor cost	33,910.50	51,384.50
Total cost	33,910.50	51,384.50
Total cost per bus	2,422.18	3,670.32
Total system cost per mile	0.067	0.065
Cab, Body, and Accessories Systems Repairs (ATA VMRS 02-Cab and Sheet Metal, 50-Accessories, 71-Body)		
Parts cost	5,494.03	5,773.96
Labor hours	545.3	603.1
Total labor cost	27,265.50	30,155.00
Total cost	32,759.53	35,928.96
Total cost per bus	2,339.97	2,566.35
Total system cost per mile	0.065	0.046
HVAC System Repairs (ATA VMRS 01)		
Parts cost	355.38	6,426.52
Labor hours	133.4	109.0
Total labor cost	6,671.00	5,449.00
Total cost	7,026.38	11,875.52
Total cost per bus	501.88	848.25
Total system cost per mile	0.014	0.015

	BEB 40E2 All Data	CNG All Data
Lighting System Repairs (ATA VMRS 34)		
Parts cost	2,210.74	4,003.76
Labor hours	57.8	29.0
Total labor cost	2,889.50	1,448.50
Total cost	5,100.24	5,452.26
Total cost per bus	364.30	389.45
Total system cost per mile	0.010	0.007
Frame, Steering, and Suspension Repairs (ATA VMRS 14-Frame, 15-Steering, 16-Suspension)		
Parts cost	727.04	14,932.98
Labor hours	83.0	274.4
Total labor cost	4,149.00	13,718.50
Total cost	4,876.04	28,651.48
Total cost per bus	348.29	2,046.53
Total system cost per mile	0.010	0.036
Axle, Wheel, and Drive Shaft Repairs (ATA VMRS 11-Front Axle, 18-Wheels, 22-Rear Axle, 24-Drive Shaft)		
Parts cost	1,140.60	608.81
Labor hours	19.0	12.2
Total labor cost	947.50	611.50
Total cost	2,088.10	1,220.31
Total cost per bus	149.15	87.17
Total system cost per mile	0.004	0.002
Tire Repairs (ATA VMRS 17)		
Parts cost	29,208.99	24,940.55
Labor hours	58.6	83.2
Total labor cost	2,928.50	4,160.50
Total cost	32,137.49	29,101.05
Total cost per bus	2,295.54	2,078.65
Total system cost per mile	0.063	0.037

Appendix F. Fleet Summary Statistics, Arcadia—SI Units

F.1 Arcadia Operations and Economics

	BEB 40E2 All Data	CNG All Data
Number of vehicles	14	14
Period used for fuel and energy analysis	1/2020–12/2020	1/2020–12/2020
Total number of months in period	12	12
Fuel and energy analysis base fleet kilometers	816,910	55,342
Period used for maintenance analysis	1/2020–12/2020	1/2020–12/2020
Total number of months in period	12	12
Maintenance analysis base fleet kilometers	816,910	1,267,087
Average monthly kilometers per vehicle	4,863	7,542
Availability (%)	82	94
Fleet fuel usage in kWh (CNG liter equivalent)	966,606	38,477
Roadcalls	22	32
Total KMBRC	37,132	39,596
Propulsion roadcalls	15	25
Propulsion KMBRC	54,461	50,683
Rep. fleet fuel consumption (L/100 km)	11.88	62.22
Energy cost per kWh (CNG cost/liter)	0.19	0.34
Energy/fuel cost per kilometer (based on purchased energy)	0.26	0.23
Total scheduled repair cost per kilometer	0.04	0.05
Total unscheduled repair cost per kilometer	0.18	0.15
Total maintenance cost per kilometer	0.23	0.22
Total operating cost per kilometer	0.48	0.45

F.2 Arcadia Maintenance Costs

	BEB 40E2 All Data	CNG All Data
Fleet mileage	816,906	1,267,087
Total parts cost	61,394.23	119,711.72
Total labor hours	2,465.98	3,180.05
Total labor cost (at \$50.00 per hour)	123,299.00	159,002.50
Total maintenance cost	184,693.23	278,714.22
Total maintenance cost per bus	13,192.37	19,908.16
Total maintenance cost per kilometer	0.23	0.22